



# Forbes Travel Guide Online Luxury Service Training Curriculum

COURSE

LESSON COUNT: 3

## Forbes Travel Guide Bar and Lounge Standards

LESSONS

LEARNING OUTCOMES

### The Luxury Bar and Lounge

- Learners can describe the bar and lounge's impact on a luxury Guest experience.
- Learners can identify Guest expectations while visiting the bar and lounge.

### Beverage Service and Execution

- Learners can identify the role of a bartender or lounge server in a luxury environment.
- Learners can recall 2 Graciousness, Thoughtfulness & Sense of Personalized Service standards around serving wine.
- Learners can list 3 common mistakes made by servers in the bar.

### Food and Beverage Quality in the Bar and Lounge

- Learners can list 2 Efficiency standards specific to beverage service.
- Learners can recall 4 key beverage quality standards.
- Learners can list 4 physical elements of luxury you may experience in a bar and lounge.

### Happily Ever After (Interactive Lesson)

- Learners can identify the items that should always be served together in the lounge.